

May 23, 2008

To Whom It May Concern

I have been a customer of Factory Cleaning Equipment since soon after their going into business, which I believe was in 1994. Cretors not only manufactures, but is a service organization like FCE so we can comprehend and understand service demands by customers.

As a company we at Cretors cannot speak highly enough about the service supplied us by FCE. We have a number of pieces of equipment, required by us to keep our facility clean since we manufacture food processing equipment. As with all equipment, we sometimes do not necessarily keep up with our maintenance internally, so we gave this aspect to FCE. Price and quality of service has compelled me to pressure them into expanding into other areas for maintenance. That is how well they perform. And obviously, if we have a breakdown, they react quickly. More importantly, they do what they say.

The expertise of our manufacturing firm goes back to 1885, and we do not issue “atta-boys” often. In this case, it is relevant and deserved!

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